Subject: Corrective measures for the cassette paper size misdetection (Only for the field service*)

Model: TASKalfa 2552ci, TASKalfa 3252ci, TASKalfa 3552ci, TASKalfa 4052ci, TASKalfa 5052ci, TASKalfa 6052ci, TASKalfa 4002i, TASKalfa 5002i, TASKalfa 6002i, P8060cdn, PF-7100

Due to the variation of the parts, if the stiffness of the cassette base is not enough, the cassette base might bend caused by the shock when inserting cassette and the switch separation lever B might be misaligned in the arrow “5” direction below. In this case, the switch separation lever B can’t turn the paper width switch on and there might be the possibility to make the paper size misdetection. Therefore, set the countermeasure part (No.1) as a service part in the field.

Field Measure: If the above phenomenon occurs, reinsert the cassette slowly so that there is no bending of the cassette base and the phenomenon is eliminated. (However, depending on the way of inserting cassette, there might be the possibility to reoccur the phenomenon). If the phenomenon occurs repeatedly, attach the countermeasure part (No.1) to the switch separation lever A. (Refer to the following page)

** Even after attaching the countermeasure part (No.1), if inserting cassette with strong force, there might be the possibility to reoccur the above phenomenon. Plan to change the shape of cassette parts as the permanent measure.

First implemented timing at factory: Field service support only.
### Attaching procedure of the countermeasure part (No.1)

<table>
<thead>
<tr>
<th>No</th>
<th>Procedure</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Clean the red shaded section of the switch separation lever A with alcohol.</td>
<td><img src="image1" alt="Switch separation lever A" /></td>
</tr>
</tbody>
</table>
| 2  | Peel off the double sided tape mount of the countermeasure part (No.1) and affix the surface of the switch separation lever A which was cleaned with alcohol. (Refer to the drawing 1 for the affixing position) After affixing it, press whole part of the countermeasure part (No.1) by finger and make sure it adheres to the switch separation lever A. | ![Countermeasure part (No.1)](image2)  
![Switch separation lever A](image1) |