Subject: 선단 약 15mm 회색 가로줄 후단 18mm 세로줄 대응(필드 서비스용)

Model: TASKalfa 3511i, TASKalfa 3011i, TASKalfa 3510i, TASKalfa 3010i, TASSKalfa 256i/FS-6525MFP, TASSKalfa 306i/FS-6530MFP, TASSKalfa 255/FS-6025MFP, TASSKalfa 255b/FS-6025MFP/B, TASSKalfa 305/FS-6030MFP, M4028idn

Classification: Field measures timing:

- ☑ At Set Up
- ☑ Next Visit/Service Call
- ☑ Next Periodic Maintenance
- ☑ Information only

Phenomenon:

- ☑ SC/Error
- ☑ Paper Feeding/Conveying
- ☑ Other
- ☑ Machine operation

Type of change:

- ☑ Hardware
- ☑ Firmware and Software
- ☑ Information

Remarks:

- Related SB: 2RH-0002(G146) --- Information of the sheet for reducing the paper conveying shock.
- Revised ver.: This time the description with (--> is revised from the previous information.

If the horizontal gray streaks at about 15mm from the leading edge and about 18mm from the trailing edge of the image appear (Note 1), we have announced with the service bulletin No. 2RH-0002 (G146) to affix the sheet for reducing the paper conveying shock at both left and right transfer front guide if necessary. However, if it does not reduce after affixing the sheet, further reduction measure for the field service is available as follows.

Note 1: This phenomenon tends to appear more with the half tone image. (There is no problem when printing the text/solid image.) Refer to the above related service bulletin for the occurrence mechanism, affixing procedure of the sheet for reducing the paper conveying shock, etc.

[Measure in the field]

If this phenomenon does not reduce even if affixing the sheet for reducing the paper conveying shock, there might be the possibility to reduce it by replacing the transfer roller unit for the field service (Part column No.1, 2) *

* However, if using it with this model, the conveying path becomes longer by the length of the transfer forwarding pulley (Refer to the following figure), therefore, the leading edge timing becomes slower by 1 to 2mm. after replacing the unit, not only adjusting by maintenance mode U127 (Clear transfer counter value), U410 (Half tone auto adjustment) but also adjusting the leading edge timing of each feeding cassette by maintenance mode U034 ((LSU Out Top Full) as well.

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**Service Bulletin**

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**Current transfer roller unit**: TR-7105 / TR-7105(KR)

**Measured transfer roller unit for the field service**: TR-6115 / TR-6115(KR)

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**Parts Table**

<table>
<thead>
<tr>
<th>No.</th>
<th>Old Part No.</th>
<th>New Part No.</th>
<th>Description</th>
<th>Q’ty</th>
<th>Compatibility</th>
<th>Remarks</th>
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<tr>
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<td>TR-6115</td>
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<td>302P19K030</td>
<td>TR-6115(KR)</td>
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<td>-</td>
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</tbody>
</table>

* Current transfer roller unit [TR-7105/TR-7105 (KR)] (302NL9309_/302NL9K09_) is continued to be supplied.

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* Current photo shows that the sheet is affixed

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* Color of the gear: Black

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* Color of the gear: White

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* The above photo shows that the sheet is affixed