Due to the variation of the parts, when pressing the edge section of the operation panel key at the bottom row (Drawing X in the page 2), there might be the possibility that the projection (Y) for the gate of the key edge section might catch the LID TOP and incline whole part of the BUTTON KEY A and operation panel key (X) cannot return. (Note 1)

Note 1: Depending on the operation panel key return failure or the operation contents, the phenomenon (operation failure) to occur might be the different.

(EX: If the key [0] fails to return, press [Document box] and try to perform the private print, the invalid key beep sounds and the private print might not be able to perform.)

[Field measure (service support)]
If the operation failure caused by the operation panel key return failure occurs, cut the projection (Y) for the gate of the BUTTON KEY A by nippers, etc. according to the procedure on the page 3.
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(Exploded view of the PARTS LID TOP ASSY SP)

LID TOP (Permanent measure applied part)

(Back side of the LID TOP)

[Operation panel]

[Operation panel key of the BUTTON KEY A (Possibility of the return failure)]

X: Operation panel key of the BUTTON KEY A (Possibility of the return failure)

Z: [Z section of the upper right drawing] (0) key return failure of the BUTTON KEY A

Y: Projection for the gate

N00103808; Q1807023; KDCQA-948
### Procedure of the field measure

<table>
<thead>
<tr>
<th>No.</th>
<th>Procedure</th>
<th>Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Detach the upper cover assy. (Refer to the service manual [Detaching/attaching the upper cover])&lt;br&gt;Detach PARTSLID TOP ASSY SP with the operation panel section from the upper cover assy&lt;br&gt;* It might be possible by opening the upper cover to perform the procedure 2 and after with the upper cover assy attached on the machine main unit. However, in order to make the work easy, we recommend to detach it in the procedure 1</td>
<td>![Diagram]</td>
</tr>
<tr>
<td>2</td>
<td>Remove the operation panel section ring (a), protection sheet (b) and the operation panel sheet (c)&lt;br&gt;* By removing the above parts, it will be easy to detach BUTTON KEY A in the procedure 6</td>
<td>![Image]</td>
</tr>
<tr>
<td>3</td>
<td>Detach the jam process procedure sheet. Remove three screws.</td>
<td>![Diagram]</td>
</tr>
<tr>
<td>No.</td>
<td>Procedure</td>
<td>Detail</td>
</tr>
<tr>
<td>-----</td>
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</tr>
<tr>
<td>4</td>
<td>Rotate the operation panel PWB cover in the arrow direction shown in the right figure. Remove the screw and detach the operation panel PWB, and turn it over and place it on the operation panel PWB cover (FFC is kept connected)</td>
<td><img src="image1.png" alt="Diagram" /></td>
</tr>
<tr>
<td>5</td>
<td>Detach the BUTTON KEY B</td>
<td><img src="image2.png" alt="Diagram" /> Note: When attaching it, insert three positions of boss (d) of BUTTON KEY B in the three holes of BUTTON KEY A</td>
</tr>
<tr>
<td>6</td>
<td>Detach the BUTTON KEY A</td>
<td><img src="image3.png" alt="Diagram" /> Note: When attaching it, insert to match four positions of the hole of BUTTON KEY A to four positions of boss (e) of LID TOP</td>
</tr>
</tbody>
</table>

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</thead>
<tbody>
<tr>
<td>7</td>
<td>Cut two position of the projection (Y) for the gate of BUTTON KEY A by nippers, etc.</td>
<td>![BUTTON KEY A]</td>
</tr>
<tr>
<td>8</td>
<td>Reattach all the parts in the reverse procedures.</td>
<td>![Y]</td>
</tr>
</tbody>
</table>

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