Subject: Change the exterior appearance (Disuse the ACTUATOR FD)

Model: M5526cdw, M5526cdn, M5521cdw, M5521cdn, P5026cdw, P5026cdn, P5021cdw, P5021cdn, M5525cdn, M5520cdw, M5520cdn, P5025cdn, P5020cdw, P5020cdn

Classification: Field measures timing: At Set Up ☐ Next Visit/Service Call ☒ Next Periodic Maintenance ☒ Information only

Phenomenon: ☐ SC/Error ☐ Paper Feeding/Conveying ☐ Other ☐ Image ☐ Machine operation

Type of change: ☒ Hardware ☐ Firmware and Software ☒ Information

Review the stock capability of paper on the inner tray (MFP model) and the upper tray (Printer model), and disuse the ACTUATOR FD (No. 1) which is especially not functioning.

<table>
<thead>
<tr>
<th>No.</th>
<th>Old Part No.</th>
<th>New Part No.</th>
<th>Description</th>
<th>Q'ty</th>
<th>Compatibility Old</th>
<th>Compatibility New</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>302R728180</td>
<td>-----------</td>
<td>ACTUATOR FD</td>
<td>1</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
</tbody>
</table>

Field Measure: No particular problems are expected.

First implemented timing at factory: From possible timing of January 2018. (Especially, there is no effect on the functionality and also it is possible to distinguish if it is the new or the old from the exterior appearance, there is no plan to inform the affected serial number)

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