Subject: 카세트 용지 사이즈 오검지 대응 (필드 서비스용*)

Model: TASKalfa 2552ci, TASKalfa 3252ci, TASKalfa 3552ci, TASKalfa 4052ci, TASKalfa 5052ci, TASKalfa 6052ci, TASKalfa 4002i, TASKalfa 5002i, TASKalfa 6002i, P8060cdn, PF-7100

Classification: Field measures timing: ☑ At Set Up ☑ Next Visit/Service Call ☑ Next Periodic Maintenance ☑ Information only

Phenomenon: ☑ SC/Error ☑ Paper Feeding/Conveying ☑ Image ☑ Machine operation

Type of change: ☑ Hardware ☑ Firmware and Software ☑ Information

Remarks: EH: TASKalfa 2552ci, TASKalfa 3252ci, TASKalfa 3552ci, TASKalfa 4052ci, TASKalfa 5052ci, TASKalfa 6052ci, TASKalfa 4002i, TASKalfa 5002i, TASKalfa 6002i, P8060cdn

Subject details: Revised ver.: This time the description with (--> is revised from the previous information.

<Number of changes: 18> Changed part name “Switch separation lever”

Due to the variation of the parts, if the stiffness of the cassette base is not enough, the cassette base might bend caused by the shock when inserting cassette and (--> LEVER SIDE SWITCH B might be misaligned in the arrow “5” direction below. In this case, (--> LEVER SIDE SWITCH B can’t turn the paper width switch on and there might be the possibility to make the paper size misdetection. Therefore, set the countermeasure part (No.1) as a service part in the field.

[Explanation of the paper width detection]

Field Measure: If the above phenomenon occurs, reinsert the cassette slowly so that there is no bending of the cassette base and the phenomenon is eliminated. (However, depending on the way of inserting cassette, there might be the possibility to reoccur the phenomenon). If the phenomenon occurs repeatedly, attach the countermeasure part (No.1) to (--> LEVER SIDE SWITCH A. (Refer to the following page)

** Even after attaching the countermeasure part (No.1), if inserting cassette with strong force, there might be the possibility to reoccur the above phenomenon. Plan to change the shape of cassette parts as the permanent measure.

First implemented timing at factory: Field service support only.

N00099564
### Service Bulletin

**Ref. No.** 2ND-0085 (1006)  
**<Date>** March 23, 2018

#### Countermeasure Part

<table>
<thead>
<tr>
<th>No.</th>
<th>Old Part No.</th>
<th>New Part No.</th>
<th>Description</th>
<th>Q'ty</th>
<th>Compatibility</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td>302L794230</td>
<td>PARTS CASSETTE LEVER ASSY SP</td>
<td>-</td>
<td>1</td>
<td>Counter measure part *1</td>
</tr>
</tbody>
</table>

*1: It is necessary to have one pc per cassette

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### Diagram

**([→) LEVER SIDE SWITCH A] (Viewing from arrow X)**  
By attaching the countermeasure part (No.1) to **([→) LEVER SIDE SWITCH A]**, the switching angle of **([→) LEVER SIDE SWITCH B]** gets wider ("4" in the previous page) so that pushing amount of the paper width switch is increased.

Countermeasure part (No.1)
<table>
<thead>
<tr>
<th>No</th>
<th>Procedure</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Clean the red shaded section of (--&gt; LEVER SIDE SWITCH A with alcohol.</td>
<td><img src="image1.png" alt="Image 1" /></td>
</tr>
<tr>
<td>2</td>
<td>Peel off the double sided tape mount of the countermeasure part (No.1) and affix the surface of (--&gt; LEVER SIDE SWITCH A which was cleaned with alcohol. (Refer to the drawing 1 for the affixing position) After affixing it, press whole part of the countermeasure part (No.1) by finger and make sure it adheres to (--&gt; LEVER SIDE SWITCH A.</td>
<td><img src="image2.png" alt="Image 2" /></td>
</tr>
</tbody>
</table>