In case of loading paper in the 500 sheet cassette as a full condition and insert the cassette forcibly under the condition of attaching a hand at the cassette left front section, there might be the possibility that the size dial go over the cassette size switch located at the left side of the main unit inside and it goes into the rear side of the main unit inside. In this case, when pulling the cassette out, the size dial rotates and there might be the possibility to make misdetection of paper size in the cassette loading [A4] paper as [A5]. Therefore, change is made as follows. (Refer to the following page for the detail of the occurrence mechanism)

[Content of changes]
In order to prevent the size dial from going over the cassette size switch even if forcibly inserting the cassette as above, set the spacer (No.1) as the service part in the field to regulate the position of the cassette left front section. * Permanent measures are planned after July 2018.

**Field Measure:** When the above phenomenon occurs, clean with alcohol and affix the spacer (No.1) for the field service at the position of the cassette (above figure) (Refer to the [Spacer affixing position for the field service])

**First implemented timing at factory:** Service parts information only.

N00102083; Q1705009
Occurrence mechanism

1. Load full amount or close to full amount paper in the 500-sheet cassette.
2. Touch the left front section of the cassette where is close to the size dial by hand, and insert the cassette in the main unit forcibly. (Refer to the FIG. 1)
3. Based on the operation of No.2, the size dial goes over the cassette size switch at the left side of the main unit inside. (Refer to the FIG. 2)
4. In case of pulling the cassette out with the above condition, the cassette switch becomes the stopper and the size dial rotates in the red arrow direction. If the size dial is set to [A4], the set shifts to make misdetection as [A5]. (FIG. 3)
By affixing the spacer (No.11) for the field service at the left side surface of the main unit of the cassette base, regulate not to go into the rear side of the machine inside of the cassette.

* When inserting the cassette, the spacer (No.1) for the field service at the cassette side contact the surface Z shown in the above figure so that the cassette cannot be inserted more than that.