Subject: 피드롤러 유닛 정소/교체시 주의사항
(픽업 스프링 이탈/작동 블랑 방지)

Model: M6030cdn, M6530cdn, M6035cdn, M6535cdn,
P6130cdn, P6035cdn, P7040cdn, TASKalfa 350ci
M6230cdn, M6630cdn, M6235cdn, M6635cdn, TASKalfa
351ci, P6230cdn, P6235cdn, P7240cdn, P6021cdn, P6026cdn,
M6026cdn, M6526cdn, M6026cdn, M6526cdn, FS-C5150DN,
FS-C5250DN, FS-C2026MFP+, FS-C2126MFP+, FS-
C2526MFP, FS-C2626MFP, FS-C2026MFP, FS-C2126MFP,
TASKalfa 265ci, TASKalfa 266ci

Classification: Field measures
timing: ☐ At Set Up
☒ Next Visit/Service Call
☐ Next Periodic Maintenance
☒ Information only

Phenomenon: ☐ SC/Error
☒ Paper Feeding/Conveying
☐ Other
☒ Machine operation

Type of change: ☒ Hardware
☐ Firmware and Software
☐ Information

Remarks: Revised ver.: This time the description with (--> is revised from the previous information.
<Number of changes: 6> Add parts table no. in the installation method of the old
pickup spring, updating the affected serial no.

If the following information of the operation failure is provided in the field when cleaning or replacing the feed roller
unit, there might be the possibility that the pickup spring comes off when attaching/detaching the feed roller unit.
Therefore, check if the spring is available in the correct position.
For the permanent measures of the pickup spring coming off, change the shape of both the pickup spring and the
paper feed holder of the feed roller unit. (Refer to the page 3 for the details)

Feed roller unit
(No.2)

Pickup spring (No.1, 3)
[Note]
Make sure it should not come off/be lost when
attaching/detaching the feed roller unit

(Back side of the machine: Back cover is open)
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**Field Measure:**

[When detaching/attaching the feed roller unit (Only the units without the permanent measures)]

Make sure to confirm if the pickup spring is attached correctly. In case the pickup spring come off or is lost, replace with the new feed roller unit (New No.2). (It is possible to reattach the pickup spring (Refer to the page 3) but in order to prevent the above phenomenon from reappearance, recommend to apply the permanent measures)

[When replacing the pickup spring]

Since it is not possible to use the new pickup spring for the unit with the permanent measures, replace with the feed roller unit. (Refer to the service manual [Detaching/attaching the feed roller unit] for the replacement procedure of the feed roller unit. Refer to the page 3 for the way to attach the new pickup spring (New No.3))

---

### Contents of the permanent measures

<table>
<thead>
<tr>
<th>No.</th>
<th>Old Part No.</th>
<th>New Part No.</th>
<th>Description</th>
<th>Q'ty</th>
<th>Compatibility</th>
<th>Remarks</th>
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<td></td>
<td></td>
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<td>Old</td>
<td>New</td>
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<td>302KV06281</td>
<td>+ SPRING PICKUP</td>
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<td>1</td>
<td>X</td>
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</table>

*"+" mark at the beginning of the part name means it is a component part.

*1: For the unit with the permanent measures not taken, in case the pickup spring come off or is lost, replace with the new feed roller unit (New No.2). The new pickup spring cannot be attached to the unit the permanent measures not taken due to the attachment compatibility. If it is necessary to replace the spring, replace with the feed roller unit.

---

**The way to attach the new/old pickup spring**

**[Paper feed holder content of changes]**

(Before) [Diagram](A) Cross boss

(After)

<Arrow view A] Cross boss

(One side rib only)

(Before) 2mm → (After) 3mm

**[Pickup spring (No.3) Content of changes]**

(Before)

(After)

Change the shape

---

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[The way to attach the old pickup spring (→ No.1, Old No.3)]
Insert the pickup spring into the cross-shape boss of the feeding holder and press the spring until the edge of the spring contacts the surface (X) of the feeding holder. (Fig.1)

[The way to check the attachment of the old pickup spring (→ No.1, Old No.3) (after attaching the feed roller unit)]
* It is necessary to re-attach it if the condition does not apply the following.
- Touch the bottom of the pickup roller of the feed roller unit by fingertips and the rebound of the spring is felt if pressing it in the upper direction (Fig.2).
- Look in the installed position of cassette 1 (bottom part of the machine inside) from the front side of the machine and the pickup spring does not come off. (Fig.3)

Serial No. of Affected Machines

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**[Main unit]**

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<tr>
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<th>Affected serial no.</th>
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<td>KDA 220V</td>
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*1: The main units with "8Y" or later of the 4th and 5th digit serial no. apply this change.

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## Product name | Specification | Item code no. | Affected serial no.  
--- | --- | --- | ---  
KDBR | 1102V12BR1 | *1  
KDA 220V | 1102V14SA1 | *1  
KDAU | 1102V13AS1 | RC58Y00248  
KDSG/KDID/KDHK/KDTH | 1102V13AX1 | (→) RJH9100069  
KDKR | 1102V13KR1 | RJK8Z0021  
KDTW | 1102V1TTW1 | RJJ8Z00037  
KDE | 1102V13NL1 | RC66Y042575  
UTAX/TA | 1102V13UT1 | RC78Y02473  
KDAU | 1102VW3AS1 | *1  
KDE | 1102VW3NL1 | RC98Y03228  
UTAX/TA | 1102VW3UT1 | RCA8Y01145

### Maintenance kit

| Product name | Specification | Item code no. | Affected serial no.  
--- | --- | --- | ---  
MK-5140 | KDA | 1702NR7US1 | RAP8Z00025  
MK-5144 | KDAU, KDAS territory | 1702NR8AS0 | No production now  
MK-5140 | KDE, OLIVEVTTI, UTAX/TA, KDA 220V | 1702NR8NL0 | No production now  
MK-5142 | KDA 120V | 1702NR7US0 | No production now  
MK-5143 | KDCN | 1702NR8KS0 | No production now  
MK-5144 | KDKR | 1702NR8KR0 | From first production (No production yet)  
MK-5151 | KDKR | 1702NS8KP0 | From first production (No production yet)  
MK-5159 | KDKR | 1702NS8KR1 | From first production (No production yet)  
MK-5154 | KDTW | 1702NRTTW0 | From first production (No production yet)  
MK-5144 | KDTW | 1702NRTTW0 | From first production (No production yet)  
MK-5160 | KDCN | 1702NT8KS1 | From first production (No production yet)  
MK-5160 | KDE | 1702NT8NL1 | *1  
MK-5162 | KDA 120V | 1702NT7US1 | From first production (No production yet)  
MK-5162 | KDBR | 1702NT7BR1 | From first production (No production yet)  
MK-5164 | KDAU | 1702NT8AS1 | From first production (No production yet)  
MK-5164 | KDKR | 1702NT8KR1 | (→) RBC9100013  
MK-5164 | KDTW | 1702NNTTW0 | From first production (No production yet)  
MK-5164 | KDTW | 1702NNTTW1 | From first production (No production yet)  
MK-5162 | KDA 120V | 1702NT7US0 | No production now  
MK-5164 | KDAU | 1702NT8AS0 | No production now  
MK-5164 | KDKR | 1702NT8KR0 | No production now  
MK-5160 | KDCN | 1702NT8KS0 | No production now  
MK-5160 | KDE | 1702NT8NL0 | No production now

## Target model

### M6030cdn, M6530cdn, M6130cdn, M6230cdn, M6630cdn, P6230cdn

- MK-5140
- MK-5144
- MK-5144
- MK-5140
- MK-5142
- MK-5143
- MK-5144
- MK-5151
- MK-5159
- MK-5154
- MK-5144
- MK-5160
- MK-5160
- MK-5162
- MK-5162
- MK-5164
- MK-5164
- MK-5164
- MK-5162
- MK-5164
- MK-5160

### M6535cdn

- MK-5151
- MK-5159

### P6035cdn

- MK-5154
- MK-5154

### P6130cdn

- MK-5144

### P7040cdn

- MK-5160
- MK-5160
- MK-5162
- MK-5162
- MK-5164
- MK-5164
- MK-5164
- MK-5160
- MK-5160

### M6035cdn, M6535cdn

- MK-5144

### M6530cdn, P6130cdn, M6630cdn, P6230cdn

- MK-5144
- MK-5144
- MK-5144
- MK-5144
- MK-5160
- MK-5160
- MK-5160
- MK-5160
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