Subject: 터치 패널 조작 실패에 대한 시정 조치
(패널 지그 소프트웨어 지원)

Model: TASKalfa 6053ci, TASKalfa 5053ci, TASKalfa 4053ci,
TASKalfa 3553ci
 TASKalfa 6003i, TASKalfa 5003i, TASKalfa 4003i

Classification: Field measures timing:
- At Set Up
- Next Visit/Service Call
- Next Periodic Maintenance
- Information only

Phenomenon:
- SC/Error
- Paper Feeding/Conveying
- Other
- Machine operation

Type of change:
- Hardware
- Firmware and Software
- Information

Remarks:
Revised ver.: This time the description with (--> is revised from the previous information.
<Number of changes: 1> Revised the description of Remarks of Topic 1.

[Content of changes]

<table>
<thead>
<tr>
<th>Changes and implementation</th>
<th>Remarks</th>
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<tbody>
<tr>
<td>1 Corrective measures for the touch panel operation failure</td>
<td>Tough touching the icon on the home screen, the response of the touch panel is poor and opening the next screen delays or it locks up with no response.</td>
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<tr>
<td>(Change) (--&gt; If there is large machinery nearby MFP and power ground is not secure, the power source noise could lead to cause malfunction. Therefore, the detection threshold and coefficients of the touch panel are changed to reduce the influence of the noise</td>
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<td>(Note)</td>
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<td>• Upgrade this firmware by storing it only in a USB drive. If attempting upgrade with other firmware (MAIN, MMI, etc.) it might stop. Remote upgrade in not available.</td>
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<td>• This phenomenon does not apply to the 25/32ppm models with different type touch panel.</td>
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Type IRIS2 | Program No. | VER. | Remarks |
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<tr>
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<tbody>
<tr>
<td>PANEL jig software</td>
<td>2V8_7400.001.018</td>
<td>001.018</td>
<td>*1</td>
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</table>

Remarks:
For the person who has assigned as a responsibility to access in this new site, it will be possible to download from New Cabi-Net site (ALL / PJ)
When upgrading firmware or replacing PWB, etc., please upgrade each firmware (MAIN, ENGINE, MMI, etc.) to the latest version at the same time.

*1: Not contained in PACK. Upgrade it by storing it only in a USB drive.

<Remarks>
The above firmware will be installed in the panel PWB in production for all the destinations. Then, Part No. of the panel PWB and operation unit will be changed.

Panel PWB: 302V89406_ PARTS PWB OPERATION ASSY SP
Operation unit: 302V89412_ PARTS OPERATION UNIT H SP

Field Measure: Upgrade this firmware only by storing it in a USB drive when the above phenomenon occurs. If attempting upgrade with other firmware (MAIN, MMI, etc.) it might stop.

First implemented timing at factory: To be informed later