Service Bulletin
Ref. No. COM-0433 (J077)  <Date> May 21, 2019

Subject: 유지 보수시 전원을 OFF 하는 것에 대한 주의

Model: All MFP/Printer models
* TASKalfa 2553ci, TASKalfa 3253ci, TASKalfa 3553ci,
  TASKalfa 4053ci, TASKalfa 5053ci, TASKalfa 6053ci,
  TASKalfa 4003i, TASKalfa 5003i, TASKalfa 6003i,
  TASKalfa 2552ci, TASKalfa 3252ci, TASKalfa 3552ci,
  TASKalfa 4052ci, TASKalfa 5052ci, TASKalfa 6052ci,
  TASKalfa 4002i, TASKalfa 5002i, TASKalfa 6002i, P8060cdn,
  TASKalfa 4012i, TASKalfa 3212i, TASKalfa 3511i,
  TASKalfa 3011i, TASKalfa 3510i, TASKalfa 3010i,
  TASKalfa 2551ci, TASKalfa 2550ci, P5026cdw, P5021cdw,
  P5026cdn, P5021cdn, P5025cdn, P5020cdn, P5020cdn,
  P5018cdn, M5526cdn, M5521cdn, M5526cdn, M5521cdn,
  M5525cdn, M5520cdw, M5520cdn, M5021cdn, TASKalfa 307ci,
  TASKalfa 306ci, TASKalfa 356ci, TASKalfa 406ci, P7240cdn,
  P6235cdn, P6230cdn, P7040cdn, P6035cdn, P6130cdn,
  M6635cdn, M6235cidn, M6630cdn, M6230cdn, TASKalfa 351ci,
  M6535cdn, M6035cdn, M6530cdn, M6030cdn, TASKalfa 350ci,
  FS-9130DN, FS-9530DN

Classification: Field measures timing:
- At Set Up
- Next Visit/Service Call
- Next Periodic Maintenance
- Information only

Phenomenon:
- SC/Error
- Paper Feeding/Conveying
- Other
- Machine operation

Type of change:
- Hardware
- Firmware and Software
- Information

Remarks: *Supplement:
When detaching/attaching/replacing the parts at the maintenance, it is necessary
to turn off the power for all MFP/printer models. For the * section above, the
models that might be [Since it is not necessary to release the power connector
when replacing the unit, it tends to detach/attach/replace the unit while the power
is on condition] and [Due to the control, there might be the possibility to occur the
abnormal image if the unit is replaced with the power on] are specified and listed.
However, there might be the concern of the other harmful effect or error with
the other models not listed the above. Therefore, turn off the power when performing
the above

[Caution]
When performing the maintenance, make sure to turn off the power of the main unit before start
working (Note1)
Especially, in case of replacing the main unit below while the power is on, the counter informaiton
before replacing the unit should be written on the EEPROM after replacing the unit. Then, there might be
the possibility to occur the abnormal image (Image background, color dots/black dots, scattering toner,
light density, fuser electrostatic offset, etc.)
- Drum unit, Developer unit, Primary transfer unit, Fuser unit

Note1: Refer to the service manual Chapter 4 [Note on the maintenance] for the detail
procedure to turn off the power. (Extract from [Note on the maintenance] of TASKalfa
6053ci series below.
[When disassembling the main unit, press the power switch to turn off the main switch.
After confirming the operation panel turned off and unplug the power cord to start
working]
1. Turn off the power of the main unit

2. Perform the maintenance (Replacing the unit, etc.)

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