Service Bulletin

Ref. No. 2V6-0012 (J081)  
<Date> June 12, 2019

Subject: [작업 분리 트레이에 용지가 없습니다.]
잘못된 표시에 대한 시정 조치

Model: TASKalfa 4012i, TASKalfa 3212i, TASKalfa 3011i, TASKalfa 3511i, TASKalfa 3510i, TASKalfa 3010i, TASKalfa 255/FS-6025MFP, TASKalfa 255b/FS-6025MFP/B, TASKalfa 305/FS-6030MFP, TASKalfa 256i/FS-6525MFP, TASKalfa 306i/FS-6530MFP, M4028idn, M4132idn, M4125idn, TASKalfa 2510i, TASKalfa 2520i, M4230idn, M4226idn, TASKalfa 4020i

Classification:

Field measures timing:
- At Set Up
- Next Visit/Service Call
- Next Periodic Maintenance Information only

Phenomenon:
- SC/Error Image
- Paper Feeding/Conveying Machine operation
- Other

Type of change:
- Hardware Firmware and Software Information

[Phenomenon]
If eject to the job separator tray is not frequent, the trailing edge of paper might reside at the eject section of the job separator tray and the message of [Job separator tray is full of paper] might be displayed.

[Cause]
Depending on variation of parts, the JS discharger brush at the eject section of the job separator tray might not be loosened and remain hard at the main unit just after installation (where eject to the job separator tray is not frequent). In this case, pressure might be applied to paper from the leading edge of the brush and the paper might not be ejected completely to cause the paper residing at the eject section of the job separator tray when ejecting to the job separator tray. The job separator paper full sensor does not descend due to residing paper and it is detected as paper overflow. Thus, the above phenomenon might occur.

[Content of change]
Adhesive to align the JS discharger brush is disused to prevent the brush from hardened. The discharger brush commonly used at the main tray eject is also changed. (No8 in Parts Table)

Note: When ejecting to the main tray, there is a level gap between the eject and tray and no paper trailing edge resides there. There is no concern of this phenomenon.

[Eject section of the job separator tray]

Discharger brush (No8) (Before)  (After)
Unloosened

<NG state>
JS paper full sensor cannot descend
Paper trailing edge resides

*The above shows the state without the job separator tray
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Field Measure: When setting up the main unit or the above phenomenon occurs, loosen the leading edge of the JS discharger brush JS by finger several times. If this treatment eliminates the cause, no part replacement is necessary.
*Replace the part depending on the situation.

Parts Table

<table>
<thead>
<tr>
<th>No.</th>
<th>Old Part No.</th>
<th>New Part No.</th>
<th>Description</th>
<th>Q'ty</th>
<th>Compatiability</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Old</td>
<td>New</td>
<td>Old</td>
</tr>
<tr>
<td>1</td>
<td>302K394520</td>
<td>T.B.D.</td>
<td>PARTS EXIT UNIT</td>
<td>1</td>
<td>1</td>
<td>O</td>
</tr>
<tr>
<td>2</td>
<td>302P194030</td>
<td>T.B.D.</td>
<td>PARTS EXIT UNIT SP</td>
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<td>1</td>
<td>O</td>
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<tr>
<td>3</td>
<td>302P194290</td>
<td>T.B.D.</td>
<td>PARTS EXIT UNIT B SP</td>
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<td>1</td>
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<tr>
<td>4</td>
<td>302V694060</td>
<td>T.B.D.</td>
<td>PARTS EXIT UNIT SP</td>
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<td>1</td>
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</tr>
<tr>
<td>5</td>
<td>302V694070</td>
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<tr>
<td>6</td>
<td>302NL94060</td>
<td>T.B.D.</td>
<td>PARTS EXIT UNIT J SP</td>
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<td>1</td>
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<tr>
<td>7</td>
<td>302NL94050</td>
<td>T.B.D.</td>
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<td>O</td>
</tr>
<tr>
<td>8</td>
<td>302K328250</td>
<td>T.B.D.</td>
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<tr>
<td></td>
<td>302K328251</td>
<td></td>
<td>+STATIC-ELIMINATOR EXIT</td>
<td>2</td>
<td>2</td>
<td>O</td>
</tr>
</tbody>
</table>

*+* mark at the beginning of the part name means it is a component parts.
*1 : FS-6525MFP, FS-6530MFP
*2 : FS-6025MFP/FS-6025MFP/B, FS-6030MFP, TASKalfa 255/TASKalfa 255b, TASKalfa 305
*3 : TASKalfa 2510i, TASKalfa 2520i, M4125idn, M4132idn
*4 : TASKalfa 4020i
*5 : TASKalfa 3010i, TASKalfa 3510i
*6 : TASKalfa 3011i, TASKalfa 3511i
*7 : TASKalfa 3212i, TASKalfa 4012i
*8 : No service parts are set for the models *1-*4. This time, set up for them.

Serial number of affected model

To be informed later